



## U.S. Army Garrison Daegu 2018 Resource Directory





Prepared by:

Army Community Service's Information & Referral Program.  
Any questions, additions or concerns should be directed to ACS at 768-7112.

*This Resource Directory is designed to assist and refer you to the appropriate agencies and resources. Every attempt was made to ensure the information is current and accurate at the time of publication. However, due to ever-evolving changes in our community, some information will become outdated or obsolete.*

*Please submit corrections or suggestions to USAG Daegu, ACS.*



## **U.S. Army Garrison (USAG) Daegu**

### **Army Community Service Real-Life Solutions for Successful Army Living**

#### **LEGEND**

(CH) – Camp Henry  
(CG) – Camp George

(CW) – Camp Walker  
(CC) – Camp Carroll

## TIME CONVERSION CHART



		U S A						PREVIOUS DAY		
KOREA	JAPAN	HAWAII	PST	MST	CST	EST	GNT	GERMANY	THAILAND	BEIJING
0100	0100	0600	0800	0900	1000	1100	1600	1700	2300	2400
0200	0200	0700	0900	1000	1100	1200	1700	1800	2400	0100
0300	0300	0800	1000	1100	1200	1300	1800	1900	0100	0200
0400	0400	0900	1100	1200	1300	1400	1900	2000	0200	0300
0500	0500	1000	1200	1300	1400	1500	2000	2100	0300	0400
0600	0600	1100	1300	1400	1500	1600	2100	2200	0400	0500
0700	0700	1200	1400	1500	1600	1700	2200	2300	0500	0600
0800	0800	1300	1500	1600	1700	1800	2300	2400	0600	0700
0900	0900	1400	1600	1700	1800	1900	2400	0100	0700	0800
1000	1000	1500	1700	1800	1900	2000	0100	0200	0800	0900
1100	1100	1600	1800	1900	2000	2100	0200	0300	0900	1000
1200	1200	1700	1900	2000	2100	2200	0300	0400	1000	1100
1300	1300	1800	2000	2100	2200	2300	0400	0500	1100	1200
1400	1400	1900	2100	2200	2300	2400	0500	0600	1200	1300
1500	1500	2000	2200	2300	2400	0100	0600	0700	1300	1400
1600	1600	2100	2300	2400	0100	0200	0700	0800	1400	1500
1700	1700	2200	2400	0100	0200	0300	0800	0900	1500	1600
1800	1800	2300	0100	0200	0300	0400	0900	1000	1600	1700
1900	1900	2400	0200	0300	0400	0500	1000	1100	1700	1800
2000	2000	0100	0300	0400	0500	0600	1100	1200	1800	1900
2100	2100	0200	0400	0500	0600	0700	1200	1300	1900	2000
2200	2200	0300	0500	0600	0700	0800	1300	1400	2000	2100
2300	2300	0400	0600	0700	0800	0900	1400	1500	2100	2200
2400	2400	0500	0700	0800	0900	1000	1500	1600	2200	2300



## DIALING INSTRUCTIONS

**NEW PREFIX TO DIAL FROM OFF-POST TO ON-POST:** To call any Army DSN phone numbers in Korea from a commercial phone including cell phones, dial **0503-3##-####**. This only affects Army installations in Korea.

Camp Henry	0503-368-####
Camp Walker	0503-364-####
Camp Carroll	0503-365-####

For example, to call Camp Henry ACS from a local Korean phone or a cell phone, dial 0503-368-7112. This applies to all of Korea. To call Yongsan ACS, dial 0503-338-7505.

- This does not affect calling from on-post to off-post. To call out of a military installation DSN phone with a commercial line dial 99-###-####.
- The other option for calling from off-post to on-post is using the old exchange: (area code)-exchange-####.

Camp Henry	(053)-470-####
Camp Walker	(053)-470-####
Camp Carroll	(054)-970-####

### INTERNATIONAL CALL

- How to call from Korea → United States
  - ✓ Korea Telecom: 001 - 1 – area code – phone number
  - ✓ DSN to DSN: 315 - ### - #### (need a control number)
- How to call from the United States → Camp Henry
  - ✓ Commercial to DSN: 011 - 82(country code) – 53 (Daegu - prefix – drop first “0”) – 470 - ####
  - ✓ DSN to DSN: 315(Korea DSN country code) – 768(Camp Henry) - ####
  - ✓ To Cell: 011 – 82 – (cell phone number – drop first “0”)  
or 011-82-16-### - ####
- How to call from the United States to Operator (Korea on base)  
011-82-2-7913-1110

## KOREA-WIDE DIALING INSTRUCTIONS

Installation	City	City Code & Number
Carroll	Waegwan	(054) – 970 – XXXX
Casey	Dongduchon	(031) – 869 – XXXX
Chinhae	Chinhae	(055) – 540 – XXXX
George	Daegu	(053) – 470 – XXXX
Hannam Village	Seoul	(02) – 749 – XXXX
Henry	Daegu	(053) – 470 – XXXX
Humphreys	Pyongtaek	(031) – 690 – XXXX
K-2	Daegu	(053) – 980 – XXXX
K-16	Songnam	(031) – 720 – XXXX
Kunsan AB	Kunsan	(063) – 470 – XXXX
Market	Bupyeong	(032) – 520 – XXXX
Osan AB	Songtan	(031) – 660 – XXXX
Red Cloud	Uijongbu	(031) – 870 – XXXX
Stanley	Sonsan-Ri	(031) – 870 – XXXX
Suwon AB	Suwon	(031) – 220 – XXXX
U.S. Embassy	Seoul	(02) – 397 – 4114
Walker	Daegu	(053) – 470 – XXXX
Yongsan	Seoul	(02) – 791 – XXXX

To dial into a military number from a non-military telephone, use the exchange listed above for the installation which you are attempting to call and replace the Xs with the corresponding last numbers from the military telephone. (For example, to call 723-1110, Yongsan Operator, from a local Korean telephone, dial 02-7913-1110.)

\*The city code is not required for local calls.

\*Dial 99-XXX-XXXX for outward calls from military telephones (with commercial line).

\*To place a call from the United States to a military number, for example Daegu, dial 011-82-53-470-XXXX

# **ARMY COMMUNITY SERVICE (ACS)**

**Camp Henry Bldg. S-1103  
DSN: 768-7112**

**ACS MISSION STATEMENT:** "ACS will assist commanders in maintaining readiness of individuals, Families, and communities within America's Army by developing, coordinating, and delivering services which promote self-reliance, resiliency, and stability during war and peace."

## **ARMY COMMUNITY SERVICE HELPS:**

ACTIVE DUTY  
RETIRED MILITARY  
NATIONAL GUARD  
RESERVE COMPONENT  
CIVILIAN EMPLOYEES  
MARRIED or SINGLE  
FAMILY MEMBERS

ACS Centers are located throughout the Army on 100 installations both CONUS and OCONUS.

**Think of ACS when you.....**

- Are facing deployment or relocation
- Need information or referrals
- Need personal assistance for your family and finances
- Are looking for a job or need assistance

## **ARMY EMERGENCY RELIEF (AER)**

**Camp Henry: 768-8716  
After Duty Hours: 738-3670 (Yongsan)**

Army Emergency Relief provides financial assistance in valid emergency situations in the form of a no-interest loan, a grant (when appropriate), or a combination loan and grant. Types of emergencies covered are: non-recipient of pay, loss of funds, medical, dental and hospital expenses, funeral expenses for immediate Family members, travel expenses related to emergencies, rent, food, and utilities. AER's objective is to meet every valid emergency need of military members. Applications will be accepted from Soldiers, active duty and retired, and their dependents who are experiencing an emergency financial need. All requests must be made by completing DA Form 1103, request for AER Financial Assistance. DA Form 1103 can be obtained at ACS front desk.



## **ARMY FAMILY ACTION PLAN (AFAP)**

## **Camp Henry: 768-8130**

Army Family Action Plan is input from the people of the Army to Army leadership. It's a process that lets Soldiers and Families say what's working, and what isn't - AND what they think will fix it. It alerts commanders and Army leaders to areas of concern that need their attention and it gives them the opportunity to quickly put plans into place to work toward resolving the issues.

### **ARMY FAMILY TEAM BUILDING (AFTB)**

**Camp Henry: 768-8130**

The Army Family Team Building (AFTB) program educates and empowers members of the military community – Soldiers, civilians and their Family members – to develop skills and encourage behaviors that strengthen self-reliance, promote retention and enhance readiness of the Total Force. AFTB offers Fun and Free classes for the Army Family and are offered in three levels: Level I, Learn Army; Level II, Grow Personal Skills; and level III, Lead Others. All levels are great additions to your resume.

### **ARMY VOLUNTEER CORPS**

**Camp Henry: 768-8130**

Visit your Army Volunteer Coordinator (AVC) to learn how you can make a significant contribution to the military community. The AVC will match your skills and interests with volunteer opportunities across the installation. Volunteer! Grow personally. Learn new skills, gain new insights, sharpen skills, work experience; expand your circle of friends. Make a difference. Contribute to an important service. We are available for one-on-one sessions or scheduled classes.

- Volunteer Orientation
- Volunteer Job Bank
- Annual Volunteer Recognition Ceremonies
- OPOC Training
- Mayoral Program with Yearly Training

### **DEPLOYMENT AND MOBILIZATION PROGRAM**

**Camp Henry: 768-8130**

The Deployment/Mobilization Stability & Support Operation offers valuable information to service members, DOD civilians and Family members regarding Family readiness, in matters such as Pre-Deployment, Post-Deployment, Family Readiness Group Training, and Noncombatant Evacuation Operations. Information is also available regarding family separations during deployment and upcoming reunions. We are available for one-on-one counseling sessions or scheduled classes.

- Bi-Annual NEO & Gas Mask Briefing for Family Members
- Family Readiness Group Leader Training
- FRG Monthly Exchange Meeting
- On-going Operation Ready Training

### **EMPLOYMENT AND FAMILY COMMUNITY SERVICE PROGRAM (ERP)**





## **Camp Henry: 768-9236**

Employment Readiness Program's objective is to provide information and services regarding employment and career assessments to military family members in USAG Daegu and Area IV, Korea.

- A one-stop employment resource center.
- Employment, education, volunteer information and referral.
- Career counseling and coaching.
- Resume assistance (federal and non-federal).
- Resume writing and interviewing technique classes.
- Job search and networking classes.
- Available computer and printer.
- Current job postings: GS/NAF/Contractors, etc.

\* The ERP office operates as "your office" while you are developing your job search campaign.

## **EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)**

**Camp Henry: 768-8090**

EFMP is a mandatory enrollment program in place to assist Soldiers who have Family members (children or adults) with special needs. It is based on public law and DoD mandates. It works with other military and civilian agencies to provide comprehensive and coordinated community support as well as educational, housing, personnel and medical services to families with special needs. Enrollment in the program means that the soldier's exceptional family member's needs are documented so that they can be properly monitored and taken care of. It does not have any derogatory effect on the sponsor's military record. In the case of command-sponsored overseas tours, these special needs are being considered so that the sponsor is not sent to an assignment where these special needs cannot be met, but this does not mean they cannot be overseas. EFMP offers Briefing and Referrals for Soldiers and Family Members.

## **FAMILY ADVOCACY PROGRAM (FAP)**

**Camp Henry: 768-8126**

The Family Advocacy Program (FAP) is dedicated to promoting the prevention, early identification, reporting, and treatment of child abuse and neglect and domestic abuse. The program provides a variety of services to Soldiers and Families to enhance their relationship skills and improve their quality of life.

Family Advocacy Program services include:

- Comprehensive Parent Education and Support Program
- Comprehensive Victim Advocate Program
- Safe House for victims of domestic violence
- New parent Support Program
- Emergency Placement Care Program
- Community Awareness Programs
- Single Parent Support



Family Advocacy Program (FAP) offers a variety of educational programs to individuals, units, or family support groups that promote wellness, self-sufficiency and enhance coping skills for Soldiers and Family members. Unit commanders are encouraged to contact the Family Advocacy Program Manager Staff to schedule briefs, workshops, or seminars that meet specific needs. Topics include:

- New Commander's/Senior NCO
- Annual Troop Educational Brief, Mandated per 608-18
- Child Abuse/Neglect
- FAP Overview/Awareness
- Stress Management
- Anger Management
- Domestic Violence
- Parenting classes for parents of children of all ages
- Home Alone Training
- Teen Dating Violence Prevention
- Child Safety
- Relationship Enhancement
- Other classes can be offered based on identified needs, as requested

### **FINANCIAL READINESS PROGRAM (FRP)**

**Camp Henry: 768-8716**

The Financial Readiness Program focuses on improving personal financial readiness through preventive and education and counseling. The program is designed to serve all active duty military, civilian, retirees, and their family members. We offer mandatory Personal Financial Management Training (PFMT) for all first-term soldiers weekly or monthly depending on your location.

In addition, we offer classes that cover all aspects of budgeting, checkbook management, saving and investing, and wise consumer practices. We also have counselors available for one-on-one service for those who need help with debt liquidation as well as other financial needs.

#### **Upon Request:**

- Managing Your Money and Credit Class
- Fundamentals of Investing Class
- Buying a Car Class
- Getting Out of Debt, Insurance, and Concepts of investing Class
- Checkbook Management Class
- Investing in Mutual Funds Class
- Thrift Savings Plan Class
- Military Retirement Class
- Long Term Care Class

### **INFORMATION, REFERRAL & AND FOLLOW-UP**

**Camp Henry: 768-7112**

Provides information and referral services to service members, DoD civilians and their family members on a variety of services, programs, and community information available.



**RELOCATION ASSISTANCE PROGRAM**  
**Camp Henry: 768-8127**

Provides assistance to military personnel, DoD civilians, and family members moving to or from Korea. Services available:

- Newcomer and Spouse Orientation
- Welcome Packets
- Smooth Move Workshop
- Military Installations & Military OneSource (Worldwide installation information)
- Lending Closet (Temporary loan of household items)
- Sponsorship Program Training
- Out-processing

For more Information on scheduled classes please visit:  
<http://www.facebook.com/daeguarmycommunityservice>



## ACRONYMS/ABBREVIATIONS

AAFES	Army & Air Force Exchange Service (PX&BX)
ACS	Army Community Service
AER	Army Emergency Relief
AFAP	Army Family Action Plan
AFN	American Forces Network
AFRTS	American Forces Radio and Television Service
AFTB	Army Family Team Building
AMC	Army Materiel Command
AMC	Air Mobility Command (formerly known as MAC)
APO	Army Post Office
ARMP	Army Recreation Machine Program
ASACS	Adolescent Substance Abuse Counseling Service
ASAP	Army Substance Abuse Program/ As Soon As Possible
AT	Administrative Technologist (Also known as Systems Administrator)
AVC	Army Volunteer Corps
BOQ	Bachelor Officer Quarters
BX	Base Exchange
CAC	Community Activities Center
CAO	Central Accounting Office
CCC	Community Counseling Center
CCK	Contracting Command Korea
CDC	Child Development Center
CFC	Combined Federal Campaign
CID	Criminal Investigation Division
CIF	Central Issue Facility (where gas masks are issued)
CIF	Curriculum Implementation Facilitator
COB	Close of Business
COD	Community Operations Division
COLA	Cost of Living Allowance
CONUS	Continental United States

CPAC	Civilian Personnel Advisory Center
CPO	Civilian Personnel Office
CRD	Community Recreation Division
CRO	Central Registration Office
CSP	Customer Service Point
CTO	Commercial Travel Office
CYS	Child and Youth Service
CYSD	Child and Youth Service Division
DAPS	Documentation, Automation and Production Services
DCA	Directorate of Community Activities
DEROS	Date of Estimated Return from Overseas
DLS	Distributed Learning system
DOB	Date of Birth
DOD	Department of Defense
DoDDS	Department of Defense Dependents Schools
DoDEA	Department of Defense Education Activity
DOIM	Director of Information Management
DPP	Deferred Payment Plan (AAFES Star Card)
DPW	Directorate of Public Works
DRM	Directorate of Resource Management
DSO	District Superintendent's Office
EEO	Equal Employment Opportunity
EFMP	Exceptional Family Member Program
EO	Equal Opportunity
ERP	Employment Readiness Program
ESL	English as a Second Language
FAP	Family Advocacy Program
FLC	Family Life Center
FMD	Financial Management Division
FMWR	Family, Morale, Welfare & Recreation
FRP	Financial Readiness Program
GS	General Scale (pay grades)



HHG	Household Goods
IC	Information Center
ICE	Interactive Customer Evaluation
IG	Inspector General
IMO	Information Management Office
IR&F	Information, Referral, and Follow-up
JROTC	Junior Reserve Officer Training Corps
KNP	Korean National Police
LES	Leave and Earning Statement
LQA	Living Quarters Allowance
LWOP	Leave without Pay
MAC	Military Aircraft Command (now known as AMC)
MCT	Movement Control Team
MI	Military Intelligence
MP	Military Police
MPD	Military Personnel Division
NEO	Noncombatant Evacuation Operations
NPSP	New Parent Support Program
NSPS	National Security Personnel System
OSJA	Office of Staff Judge Advocate
PAO	Public Affairs Office
PCS	Permanent Change of Station
PMO	Provost Marshal Office
POV	Privately Owned Vehicle
PSB	Personnel Services Battalion
PTO	Parent Teacher Organization/ Paid Time Off
PX	Post Exchange
RAT	Return Agreement Travel
RCP	Ration Control Plate
RMO	Resource Management Office
ROK	Republic of Korea
SAC	School Advisory Committee

SAS	School Age Services
SF 50	Standard Form 50 (Personnel Action Form)
SNAP	Special Needs Accommodation Process
SOFA	Status of Forces Agreement
SSN	Social Security Number
SSSC	Self Service Supply Center
TADDs	Training Aids, Devices, Simulators and Simulations
TCO	Telephone Control Office
TDY/TAD	Temporary Duty Assignment
TLA	Temporary Lodging Allowance
TMO	Transportation Management Office
TMP	Transportation Motor Pool
TOPS	Travel Order Processing System
TSAK	Training Support Activity Korea
TSP	Thrift Savings Plan
TQSA	Temporary Quarters Subsistence Allowance
UNC	United Nations Command
USA	United States Army
USAF	United States Air Force
USFK	United States Forces Korea
USMC	United States Marine Corps
USN	United States Navy
USO	United Service Organization
WIC Overseas	Women, Infants and Children Overseas